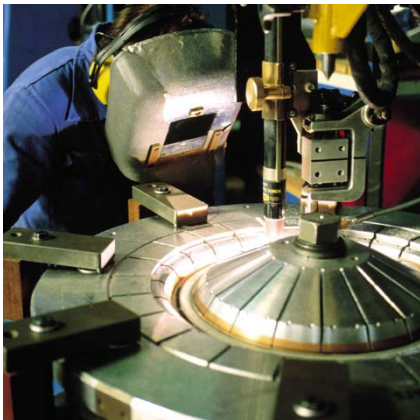


Case Study

How a Fortune 500 company benefited from a portal that serves as single window for spares, OE and MRO businesses



Upgraded portal for improved performance

Business Challenge

The customer is a Fortune 500 company involved in supplying advanced technology products to the automotive, aerospace, defense and information system markets. The customer found that its portal was inadequate on technical and functional grounds.

The challenge was to redesign, architect and deploy the portal so as to extend automated, unmanned business processes across the value chain for the benefit of the enterprise, customers and suppliers.

Mahindra Satyam Role

- Revalidating design for the portal
- Evolving an e-business roadmap with focus on order generation, order fulfillment and demand management processes
- Redesigning and rolling out the portal
- Taking over the complete maintenance and management of the portal

Business Benefits

- Served as a single window that caters to OE, spares and MRO businesses of the customer
- Enabled the portal provide a compelling online order fulfillment and supply chain visibility
- The modular architecture of the portal enabled it to be enhanced and extended across different parts of the business and across systems
- Enabled the solution become a key component of the enterprise-wide sourcing strategy

For further information please write to rfi@mahindrasatyam.net.